

# Online LIVE Event **FAQ'S**

THE STAMPS OF LIFE IS DEDICATED TO BRINGING YOU THE VERY BEST QUALITY PRODUCTS. CLASSES ARE VALUED THE SAME... WE WANT YOU TO HAVE THE VERY BEST EXPERIENCE PAIRED WITH THE BEST PRODUCTS! BELOW ARE A FEW FAQ'S. WE HOPE YOU FIND WHAT YOU ARE LOOKING FOR HERE AND IF NOT, PLEASE EMAIL US AT [INFO@THESTAMPSOFLIFE.COM](mailto:INFO@THESTAMPSOFLIFE.COM)

**I'm working that day or have other plans during that time. Can I still take the class?**

**No Problem! The class will be recorded and you can watch it any time that is good for you. You'll still be included in all the drawings, see the sneak peeks and can work on projects along with Stephanie! The only aspect you'll miss out on is the opportunity to interact live and ask questions. If you watch LIVE you will also be able to re-watch at your convenience. (Recorded version will be available 24 hours after class to allow for buffering and transfer of full recording.)**

**What is the value of the Class?**

**The class is a combination of the LIVE online event and the class kit (Stamp & Die Set) you will receive, PLUS the bonus Cards That Wow Class. The kit & class value is \$133.00**

**How long will the class last?**

**The LIVE event will be about 2.5 hours plus the bonus class. Because it is LIVE we are not setting an official end time so we have all the time we need to spend with you!**

**There is a long supply list; I don't have all that stuff?**

**The supply list consists of items we used. Your projects can be different; it's about learning the techniques and enjoying a class with Stephanie. We wanted to keep the cost of class as low as possible so including some items you may already have makes sense. We suggest checking out the items on the supply list and seeing if you have something similar that**

would work for you. The items specific to techniques will be listed in the supply list.

**Do Club Members get a Club discount?**

**No. Club Members do not get a discount on Sizzix Machines or Classes.**

**Is there homework?**

**We will be publishing a list of a few things you can do in advance to prepare for class. Mostly die cutting the smaller items so you will be better able to keep up during the LIVE event. Homework will be available as a PDF on March 26th. You'll find the link on the class product page on or before this date.**

**I didn't get any emails last time about class?**

**We will be sending emails regarding class to the email address on your Stamps of Life profile. Be sure to check your spam folder.**

**If you unsubscribed to The Stamps of Life emails then our emails will be blocked from sending to you. Please re-subscribe.**

**It happens to us all... we send them, you send them and sometimes they just don't get to where they are sent. We can't control email cyberspace but, know anytime you need help email us at [info@thestampsoflife](mailto:info@thestampsoflife) and we can help you.**

**Technical Stuff?**

**As a test, we suggest logging on to YouTube in advance and watching any LIVE event to see how it works on YOUR device.**

**Some of our iPad users experienced some difficulty viewing the "chat" portion of the Event Page. We believe this may have to do with if you are using YouTube as an app or the full web version. Again, Please test in advance.**

**Browsers: We found that using Firefox or Chrome browsers worked best for streaming LIVE events. Switching browsers almost always fixed the problem.**